


BAL HARBOUR

- V I L L A G E -

OFFICE OF THE VILLAGE MANAGER

LETTER TO COUNCIL

NO. 025-2019

To: Mayor Gabriel Groisman and Members of the Village Council
From: Jorge M. Gonzalez, Village Manager 
Date: February 8, 2019
Subject: **AAA Diamond Award Designations in Bal Harbour**

On January 29, 2019, the AAA designations for Diamond Award ratings were announced with the St. Regis Bal Harbour earning Five Diamonds and the Ritz-Carlton Bal Harbour earning Four Diamonds. The St. Regis Bal Harbour was only one of two properties in Miami-Dade County and one of nine in Florida that earned this highest distinction.

The AAA Inspected & Approved designation for hotels and restaurants and Four Diamond Award and Five Diamond Award ratings are among the most well-known and respected distinctions in the global travel industry. AAA Diamond Ratings for hotels represent a combination of the overall quality, range of facilities and level of services offered by the property. The descriptive ratings are assigned exclusively to properties that meet and uphold AAA's rigorous approval standards.

- A **Five Diamond hotel** provides ultimate luxury, sophistication and comfort with extraordinary physical attributes, meticulous personalized service, extensive amenities and impeccable standards of excellence.
- A **Four Diamond hotel** is refined and stylish, providing upscale physical attributes, extensive amenities and a high degree of hospitality, service and attention to detail.
- A **Three Diamond hotel** is distinguished and multifaceted, providing enhanced physical attributes, amenities and guest comforts.
- A **Two Diamond hotel** provides affordable, modestly enhanced facilities, decor and amenities.
- A **One Diamond hotel** is budget-oriented, offering basic comfort and hospitality.

Attached are the list of all properties awarded the Four Diamond Award and Five Diamond Award ratings. If you have any questions or need any additional information, please feel free to let me or Ramiro Inguanzo know.

JMG/RI