The following recommended browsers should allow for the most optimal experience: **Internet Explorer 11 or Google Chrome**. The public portal allows residents and contractors to track the permitting and inspection process online through a standard web browser. This can only be done via secure login. Registered users will have the ability to view and upload files, receive e-mails and track the permit as it moves through the process.

Get started here: https://vlg-balharbour-fl.smartgovcommunity.com

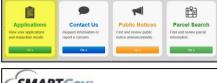
Sign Up - Main Page

• Click **Sign Up** in the upper right corner of the **Main Page**

SMART GOV* Present a Pradia Paladin Data Systems Sign (Spir Log No. 1) Reserving Paladin Data Systems Support:

Sign Up - Applications Page

• Click Sign Up on the Applications Search Page





Wizard - Step 1 (Account)

- **E-mail Address** enter a valid email address
- **Password** must be a minimum of 8 characters
- **Confirm Password** re-enter the password
- Next

1 Account 2 Contact 3 Review Account Sign Up Final Address Paramet* Identify a Submitter Contine Paramet Contine Paramet Access Code Code: The access tooks will being proceeding your mere account with any parenth you may already have repetited to Contributers used Skill pitters step.

Wizard - Step 2 (Contact)

- **First Name** enter first name
- Last Name enter last name
 - Address this is optional
 - o **City** this is optional
 - o **State** this is optional
 - o **Zip Code** this is optional
 - Phone- this is optional
 - Phone Type- this is optional
- Next

Wizard - Step 3 (Review)

- **Edit** the account or contact information
- Click the "I agree to Terms & Conditions" checkbox
- Click Create my Account



SMARTGov sends a **verification e-mail** to the e-mail address provided during account setup.

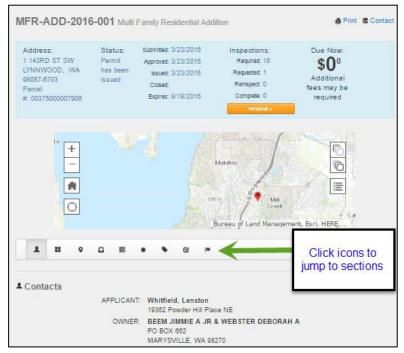
A message displays on the screen allowing the user to resend the e-mail or update the e-mail address.

Click the 'Verify' button on the e-mail.

Once verified, the user will log in to the portal to view permit information.

Verify your email address to access all of our services. A verification message was sent to	email address
Resend verification Update email address	
Your account has been created for the portal. Please click on the link below to verify your account.	
account.	

View Permit Information - My Applications



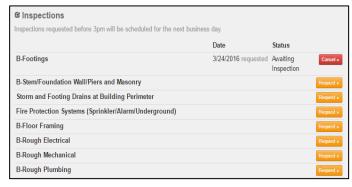
Request an Inspection

From the Permit

Click the Request button



- The Application Number defaults
- Select an **Inspection Type** from the list
- Click the **Calendar** to view availability
- Enter Comments (optional)
- Click Request Inspection
- A confirmation e-mail will be sent to user confirming the date and time.



NOTE: Users may send cancellation requests for Inspections before the designated cutoff time.